

Airline	Itinerary must include (To/Thru:)	Original Travel Date:	Rerouting	Rebooking	Cancel / Refund	Additional Requirements for Refund
Aer Lingus	Worldwide: Book with Peace of Mind	21Mar-31May20	Yes - fare difference/taxes apply	The rescheduled trip is valid from 20Mar20-20Mar21, must rebook by 30Apr20	No	Fare rules apply
Aer Lingus	North America: Cancelled flights between Shannon and New York City (JFK) and Boston	31Mar20-27Apr20	Rerouting not permitted	After 30Apr20 - fare difference and taxes apply	Yes	N/A
Aer Lingus	North America: Cancelled flights between Dublin and Seattle, Los Angeles, New York City (EWR and JFK), Washington DC (IAD), Chicago (ORD), Boston, Miami, San Francisco, Hartford, Minneapolis, Orlando, Philadelphia, and Toronto.	31Mar20-27Apr20	Rerouting not permitted	After 30Apr20 - fare difference and taxes apply	Yes	N/A
Aer Lingus	UK: London City (LCY) Suspension from 25Mar-30Apr 2020	25Mar20-30Apr20	PAX rerouted to LHR by EI	Book a later date or to/from a different UK airport operated by Aer Lingus	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Aer Lingus	UK Mainline Cancellations	06-12Apr20	Guests affected by cancellations will be re-accommodated to the nearest available Aer Lingus flight.	On routes DUB-GLA and DUB-EDI, PAX can change booking to a later date, after 30Apr20, fare difference may apply	Yes - conditions apply	Refund only applies to DUB-GLA and DUB-EDI
Aer Lingus	Italy & Spain Cancellations	04Apr20-17Apr20	Yes - fare difference/taxes may apply	Book a later date operated by Aer Lingus, no change fees will be charged	Yes - conditions apply	For refund applications please follow normal guidelines
Aer Lingus	European Cancellations	05-11Apr20	Yes - fare difference/taxes may apply	Book a later date operated by Aer Lingus, no change fees will be charged	Yes - conditions apply	For refund applications please follow normal guidelines
Aer Lingus	US & Canada Cancellations	07-13Apr20	JFK/BOS/ORD-Guests affected by cancellations will be re-accommodated to the nearest available Aer Lingus flight.	On other routes, PAX can change booking to a later date, after 30Apr20, fare difference may apply	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Aeroflot	China, including Hong Kong, Iran, Italy, S. Korea	For tickets issued before 06Mar20	Rerouting not permitted	Travel must begin by 31May20	Yes	Original flight must be cancelled no later than 60 minutes prior to departure
Aerolineas Argentinas	Aerolineas Argentinas: USA, ASIA & EUROPE	12Mar20-31Aug20	Yes - fare difference/taxes apply	Travel must be completed by 30Nov20	No	N/A
Aeromexico	Mexico and the USA: between Mexico and the United States between March 1 and March 31, 2020	March 01, 2020 to February 25, 2021	Yes - fare difference/taxes apply	The rescheduled trip must begin before February 28, 2021	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Aeromexico	Worldwide: Flexibility waiver for passengers who purchased their flights between March 9 to March 31, 2020	March 9 to May 31, 2020	Yes - fare difference/taxes apply	The rescheduled trip must begin before October 31, 2020	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Aeromexico	Worldwide: Flexibility waiver for passengers who purchased their international flights before March 15, 2020	March 1 to April 30, 2020	Yes - The rescheduled trip must be booked by and begin	The rescheduled trip must begin before 28Feb21	No	Fare rules apply; Can retain ticket as credit for future travel without penalty

			in before 28Feb21 - fare difference/taxes apply			
Aeromexico	Worldwide: Flights cancelled by Aeromexico	15Mar20-31May20	"Rerouting is permitted - change fee is waived. For International destinations: The rescheduled trip must be booked by and must begin by 31Oct20 - fare difference and taxes apply. For Domestic destinations: The rescheduled trip must be booked by and must begin by 31May20 - fare difference and taxes apply."	"For International destinations: The rescheduled trip must be booked by and must begin by 31Oct20 For Domestic destinations: The rescheduled trip must be booked by and must begin by 31May20 If rescheduled trip is after the permitted travel period, change fee is waived - fare difference and taxes apply."	No	Fare rules apply
Air Astana	China: Beijing and Utumqi; Hong Kong	Anytime	Yes	Within 1 year of making your original booking date	Yes	N/A
Air Dolomiti	Italy: Bologna, Genoa, Milan, Trieste, Turin, Venice, and Verona	24Feb20-02Mar20	Yes	With any Lufthansa Group (Austrian Airlines, Brussels Airlines, Eurowings, Germanwings, Lufthansa, SWISS, Edelweiss Air) airline until 31Mar20	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Air Canada	China: Beijing and Shanghai	10Apr20	Yes - fare difference/taxes apply	15Jun20	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Air Canada	Hong Kong: voluntary changes	31Mar20	Yes	Travel must be completed by 15Jun20	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Air Canada	Hong Kong: Temporary suspension of Air Canada flights between Toronto and Hong Kong	01Mar20-30Apr20	Yes - via Vancouver	various alternative options available for travel within 7 days of original travel date	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Air Canada	Italy: Bologna, Milan (Malpensa, Linate and Bergamo), Turin, Venice, Verona, Trieste, and Genoa	31Mar20	Yes	31May20	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Air Canada	Korea: Seoul (Incheon & Gimpo airports)	11Mar20	Yes	15Jun20	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Air Canada	Iran: Tehran	31Mar20	Yes - fare difference/taxes apply	15May20	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Air Canada	Japan	19Mar20	Yes - fare difference/taxes apply	15Jun20	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Air Canada	S. Korea: Seoul - Temporary suspension of Air Canada flights between Toronto and Seoul	01Apr20-30Apr20	Yes	various alternative options available for travel within 7 days of original travel date	No	Fare rules apply; Can retain ticket as credit for future travel without penalty

Air Canada	Worldwide: All Air Canada tickets issued up to 15Apr20 -Voluntary Changes	All tickets issued between 04Mar20-31Mar20	Yes - fare difference/taxes apply	Travel must be completed within 1 year of making your original booking	No	Fare rules apply
Air Canada	Worldwide: All Air Canada tickets issued up to 15Apr20 -Involuntary Canceled Flight/Schedule Change Policy	All tickets issued between 04Mar20-31Mar20	Per AC Sked chg policy, Note: Over-the-water reposition flight must be Air Canada-operated and Air Canada-marketed.	Permissible as per Schedule Change policy; If SCHEDULE CHANGE PRIOR TO MARCH 19, 2020 - OAL Allowed; If SCHEDULE CHANGE ON/AFTER MARCH 19, 2020- OAL NOT Allowed.	Yes - conditions apply	If SCHEDULE CHANGE PRIOR TO MARCH 19, 2020- Permissible, and applies only for a 014 ticket if an acceptable protection cannot be found.; If SCHEDULE CHANGE ON/AFTER MARCH 19, 2020- Fare rules apply and cancellation fees will apply -or- PAX can obtain a Credit** ONLY for 24 months. Add CV20VL22 in ticket endorsement. Change fee waived – ADCOL collected if applicable.
Air China	All Air China Tickets (EXCEPT .ca bookings)	01Jan20-29Mar20	Yes	Within 1 year of making your original booking	Yes	Refund permitted
Air China	China: Including flights with Air Canada, issued in Canada	31May20	Rerouting not permitted	Within 1 year of making your original booking	Yes	Refund permitted
Air China	China: Wuhan only, issued in Canada	01Jan20-30Apr20	Rerouting not permitted	31May20	Yes	Refund permitted
Air China	China: Wuhan only, issued in Canada	On/after 01May20	No	Refund only	Yes	Refund permitted
Air China	China: Other destinations on Air China, issued in Canada	On/after 01Jan20	Rerouting not permitted	Refund only	Yes	Refund permitted
Air China	Worldwide: Air China cancellations 01Jan20-30Apr20, issued in Canada	01Jan20-30Apr20	Rerouting not permitted	Rebooking must be actioned before 30Jun20. Within 1 year of making your original booking. New Travel date on/before 30Jun20 - change fee and fare difference waived. New Travel date on/after 01Jul20 - One time change fee waived,seasonal fare difference must be collected.	Yes	Refund permitted
Air China	Worldwide: Air China cancellations on or after 01May20, issued in Canada	On/after 01May20	Rerouting not permitted	Within 7 days of original travel date	Yes	Refund permitted
Air China	Worldwide: Entry Restrictions	On or before 30Apr20	Rerouting not permitted	Within 1 year of making your original booking. New Travel date on/before 30Jun20 - change fee and fare difference waived. New Travel date on/after 01Jul20 - One time change fee waived,seasonal fare difference must be collected.	Yes	Refund permitted
Air Europa	Italy: Milan (Malpensa) and Venice	31Mar20	Yes - Europe or Africa	15Jun20	No	Fare rules apply; Can retain ticket as credit for future travel without penalty

Air France	Worldwide: Book with confidence - Point of sale: outside the USA	31May20	Yes - fare difference/taxes apply	You have until 30Sep20 to postpone your trip; New travel at no additional cost must commence no later than 30Nov20. For new travel on or after 01Dec20, change fee is waived but fare difference and taxes apply.	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Air France	Worldwide: Book with confidence - Point of sale: USA	Up to and including 03Jul20	Rerouting is permitted - fare difference and taxes apply	If the new trip commences by November 30, 2020 for the same route, the change fee and fare difference will be waived. If the new trip commences on/after December 1, 2020 for the same route, the change fee will be waived - any fare difference and additional taxes apply.	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Air India	Worldwide: Voluntary Change Policy	23Mar20-30Apr20	Yes - fare difference/taxes apply	If ticket validity is less than 6 months- 30Sep20; If more than 6 Months- 31Mar21	No	Fare rules apply
AirSerbia	Worldwide: All Air Serbia flights temporarily suspended	For travel before 30Apr20	Reroute to any Air Serbia destination, except for New York City, free of charge - some conditions apply.	Rebook now or rebook later - travel must be completed by end of March 2021	Receive either a Full Refund or a travel voucher	May receive a full refund, with a 10% increase of the fare, plus the airline's fuel charge on a voucher for the purchase of a new ticket valid until 31Dec20
AirSerbia	Worldwide: For travel on or after 30Apr20	On or after 30Apr20	Rerouting not permitted	Rebook now or cancel now and rebook later - travel must be completed by 31Dec20 - conditions apply for additional collections	No	Fare rules apply
Air Tahiti Nui	Worldwide: For tickets issued on or before 16Mar20, for travel 27Mar20-30Apr20	27Mar20-30Apr20	Rerouting not permitted	Date change fee and fare difference is waived, ticket must be reissued by 30Sep20. New travel must commence on/before 31Mar21.	No	Fare rules apply
Air Tahiti Nui	Worldwide: For tickets issued on or before 16Mar20, for travel 01May20-31May20	01May20-31May20	Rerouting not permitted	Date change fee is waived - fare difference and taxes apply. New travel must commence on/before 31Mar21.	No	Fare rules apply
Air Tahiti Nui	Worldwide: For tickets issued 17Mar20-22Mar20, for any travel date	For tickets issued 17Mar20-22Mar20	Rerouting not permitted	Date change fee is waived - fare difference and taxes apply. New travel must commence on/before 31Dec21	No	Fare rules apply
Air Tahiti Nui	Worldwide: For tickets issued on or before 19Feb20, for travel on or before 30Jun20	On or before 30Jun20	Rerouting not permitted	Date change fee is waived - fare difference and taxes apply. Ticket must be re-issued by 30Jun20. New travel must be completed within 1 year of making your original booking	No	Fare rules apply

Air Tahiti Nui	Worldwide: For tickets issued 23Mar20-30Apr20, for any travel date	For tickets issued 23Mar20-30Apr20	Rerouting not permitted	Date change fee is waived - fare difference and taxes apply. Ticket must be re-issued by 30Jun20. Min/ Max stay and stopover conditions are waived. New travel must commence on/before 31Dec21	No	Fare rules apply
Air Transat	Worldwide: All new Air Transat bookings made between 04Mar20 and 31Mar20	04Mar20-31Oct20	Yes - fare difference/taxes apply	Within 1 year of making your original booking	No	Fare rules apply
Air Transat	Worldwide: Flexibility Policy - Cancellation with credit or date change	21Mar20-30Apr20	Yes - fare difference/taxes apply	Travel must be completed within 12 months of the original return date.	Cancel only	The credit is valid for 12 months after the original return date.
Air Transat	Worldwide: All new Air Transat bookings made between 13Apr20 and 30Apr20	No restriction to travel date	Yes - fare difference/taxes apply	Travel must be completed within 12 months of the original return date.	Cancel only	Flights in Eco Budget: May receive a future travel credit, valid for 12 months after the original return date; Flights in Eco Standard and Club Class: the standard cancellation terms and conditions of these fares will apply. May also opt to receive a future travel credit, valid for 12 months after the original return date. Flights in Eco Flex: no cancellation fee required.
Alaska Airlines	Worldwide: New Alaska Airlines tickets issued between 27Feb20 and 31Mar20	All tickets purchased between 27Feb20 and 31Mar20	Rerouting not permitted	28Feb21 - New travel must be complete within one year from the original outbound date of travel or February 28, 2021, whichever comes first.	Cancel only	Fare rules apply; Can retain ticket as credit for future travel without penalty
Alaska Airlines	Worldwide: For Alaska Airlines tickets purchased on/before February 26, 2020	March 9, 2020 - May 31, 2020	Rerouting not permitted	March 9, 2020 - February 28, 2021 - New travel must be complete within one year from the original outbound date of travel or February 28, 2021, whichever comes first.	Cancel only	Fare rules apply; Can retain ticket as credit for future travel without penalty
Alitalia	Worldwide: Entry Restrictions	23Feb20-30Jun20	Rerouting not permitted	31Mar21 - Must be booked and ticket reissued by 31Aug20	No	Can exchange ticket for an Alitalia issued travel voucher, valid for 1 year from the date the voucher is issued - Must submit request no later than 31Aug20
Alitalia	Worldwide: Alitalia Cancelled Flights due to COVID-19	For any Alitalia cancelled flight	Rerouting not permitted	Within 1 year from original ticket issue date - Must be rebooked and ticket reissued by 31May20	Yes	Cancellation and refund request must be submitted by 31May20
All Nippon Airways	China, including Wuhan	24Jan20-30Apr20	Rerouting not permitted	30Jun20	Yes	N/A

All Nippon Airways	Hong Kong and Macau	24Jan20-30Apr20	Rerouting not permitted	30Jun20	Yes	N/A
All Nippon Airways	Japan	28Feb20-19Mar20	Rerouting not permitted	on or before 20Apr20	Yes	N/A
American Airlines	China: Beijing and Shanghai	January 24 - October 23, 2020	Can change your origin or destination to Tokyo Haneda (HND) or Tokyo Narita (NRT); Can travel February 1 - December 31, 2020; - fare difference/taxes apply	Can travel February 1 - December 31, 2020; Changes must be made by October 23, 2020; Travel must start within 1 year of date the ticket was issued - fare difference/taxes apply	Yes - conditions apply	Request a refund for the segments you haven't flown if you cancel before your original trip departs
American Airlines	China: Wuhan	January 23 - March 31, 2020	Rerouting not permitted	Rebooking not permitted	Yes - conditions apply	Request a refund for the segments you haven't flown if you cancel before your original trip departs
American Airlines	Europe and the Middle East: Austria, Belgium, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom	March 11 - May 31, 2020	Rerouting permitted - fare differences/taxes apply	Can travel March 11 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; Travel must start by December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier - fare difference/taxes apply	Cancel and rebook later - Travel must start by December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier - fare difference/taxes apply	Fare rules apply; Refunds for Foreign National Bookings are allowed
American Airlines	Hong Kong	January 28 - July 1, 2020	Can change your origin or destination to Tokyo Haneda (HND) or Tokyo Narita (NRT); Can travel January 28 - August 31, 2020 or within 1 year of date the ticket was issued - fare difference/taxes apply	Can travel January 28 - August 31, 2020 or within 1 year of date the ticket was issued; Changes must be made by July 1, 2020; Travel must start within 1 year of date the ticket was issued - fare difference/taxes apply	Cancel and rebook later - Changes must be made by July 1, 2020; Travel must start within 1 year of date the ticket was issued - fare difference/taxes apply.	Request a refund for the segments you haven't flown if you cancel before your original trip departs
American Airlines	India: Bengaluru, Chennai, New Delhi, Hyderabad, Mumbai and West Bengal	March 11 - April 14, 2020	Rerouting not permitted	Can travel March 11 - May 31, 2020; Changes must be made by April 14, 2020; Travel must start within 1 year of date the ticket was issued - fare difference/taxes apply	Cancel and rebook later: Changes must be made by April 14, 2020; Travel must start within 1 year of date the ticket was issued - fare difference/taxes apply	Refund - fare rules apply
American Airlines	The Americas and the Caribbean Suspended Services - Antigua and Barbuda: Between Antigua - Charlotte, Miami and New York City (JFK)	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Argentina: Between	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel Ma	Yes	Refund without penalty is only permitted if your flight is cancelled.

	Buenos Aires - Dallas, Los Angeles, Miami and New York City (JFK)			March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply		
American Airlines	The Americas and the Caribbean Suspended Services - Aruba: Between Aruba - Charlotte, Dallas, New York City (LGA), Miami, Chicago, Philadelphia	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Bahamas: North Eleuthera, Freeport, George Town, Marsh Harbour, and Nassau	Now through April 14, 2020 between North Eleuthera - Charlotte and Miami; Now through April 03, 2020 between Freeport - Miami; Now through April 13, 2020 between George Town - Charlotte and Miami; Now through April 14, 2020 between Marsh Harbour - Miami; Now through April 06, 2020 between Nassau - Boston, Charlotte, Washington DC (DCA), Dallas, New York City (LGA), Miami, Chicago, and Philadelphia	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Barbados: Between Bridgetown - Charlotte and Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Belize: Between Belize City - Charlotte, Dallas, Los Angeles and Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Bermuda: Between Bermuda - Charlotte, Washington DC (D	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel Ma	Yes	Refund without penalty is only permitted if your flight is cancelled.

	CA), New York City (JFK & LGA), Miami, and Philadelphia			March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply		
American Airlines	The Americas and the Caribbean Suspended Services - Brazil: Brasilia, Rio de Janeiro, Sao Paulo, and Manaus	Now through October 24, 2020 between Brasilia - Miami; Now through June 3, 2020 between Rio de Janeiro - New York City (JFK) and Miami; Now through May 6, 2020 between Sao Paulo - Dallas, Los Angeles, Miami and New York City (JFK); Now through June 3, 2020 between Manaus - Miami	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Cayman Islands: Between Grand Cayman - Boston, Charlotte, Dallas, New York City (JFK), Miami, Chicago, and Philadelphia	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Chile: Between Santiago - Dallas and Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Colombia: Between Barranquilla, Cali, Cartagena, Medellin, Pereira - Miami; Bogota - Dallas and Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Costa Rica: Between Liberia and San Jose - Charlotte, Dallas, New York City (JFK), and Miami; San Jose - Phoenix	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.



American Airlines	The Americas and the Caribbean Suspended Services - Curaçao: Between Curaçao - Charlotte and Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Dominican Republic: Between Puerto Plata - Charlotte and Miami; Punta Cana - Boston, Charlotte, Dallas, New York City (JFK), Miami, Chicago, and Philadelphia; Santo Domingo - Charlotte, Dallas, Miami, and Philadelphia; Santiago - Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Ecuador: Between Guayaquil and Quito - Dallas and Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - El Salvador: Between San Salvador - Dallas and Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Grenada: Between Grenada - Dallas and Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Guadeloupe: Between Pointe-a-Pitre - Miami; Martinique: Fort-de-France - Miami	Now through May 8, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Guatemala: Between Guatemala - Dallas and Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.

				ssued, whichever is earlier; - fare difference/taxes apply		
American Airlines	The Americas and the Caribbean Suspended Services - Guyana: Between Georgetown - New York City (JFK) and Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Haiti: Between Cap-Haitien and Port-au-Prince - Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Honduras: Roatan, San Pedro Sula and Tegucigalpa	Now through May 9, 2020 between Roatan - Dallas and Miami; Now through May 6, 2020 between San Pedro Sula and Tegucigalpa - Dallas and Miami	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Nicaragua: Between Managua - Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Panama: Between Panama City - Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Peru: Between Lima - Dallas and Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - St. Kitts: Between St Kitts - New York City (JFK) and Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel Ma	Yes	Refund without penalty is only permitted if your flight is cancelled.

				rch 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply		
American Airlines	The Americas and the Caribbean Suspended Services - St. Lucia: Between St. Lucia - Charlotte, Chicago, Miami, and Philadelphia	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - St. Maarten: Between St. Maarten - Charlotte, Miami, and Philadelphia	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - St. Vincent: between St Vincent - Miami	Now through June 5, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Trinidad and Tobago: Between Port of Spain - Miami	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Turks and Caicos: Between Providenciales - Boston, Charlotte, Dallas, Miami, Chicago, and Philadelphia	Now through May 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Martinique: Between Fort-de-France - Miami	Now through May 8, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.

American Airlines	The Americas and the Caribbean Suspended Services - Uruguay: Between Montevideo - Miami	Now through December 17, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - St. Thomas: Between St. Thomas - Charlotte, Miami, and Philadelphia	Now through April 1, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	The Americas and the Caribbean Suspended Services - Jamaica: Between Kingston - Miami; Montigo Bay - Boston, Charlotte, Dallas, New York City (JFK), Miami, Chicago, and Philadelphia	Now through April 6, 2020	Rerouting permitted - fare differences/taxes apply	Various alternative options with partner airlines are available - some conditions apply; Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; - fare difference/taxes apply	Yes	Refund without penalty is only permitted if your flight is cancelled.
American Airlines	South Korea: Seoul Incheon	February 24 - May 1, 2020	Rerouting not permitted	Can travel February 24, 2020 - June 30, 2020 or within 1 year of date the ticket was issued; Changes must be made by May 1, 2020; Travel must start within 1 year of date the ticket was issued - fare difference/taxes apply	Cancel and rebook later - Changes must be made by May 1, 2020; Travel must start within 1 year of date the ticket was issued - fare difference/taxes apply.	Request a refund for the segments you haven't flown if you cancel before your original trip departs
American Airlines	South Pacific Suspended Services: Australia	Up to and including 23 Oct 20	Rerouting not permitted	Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; Travel must start by December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier - fare difference/taxes apply	Cancel and rebook later - Travel must start by December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier - fare difference/taxes apply	Refund - fare rules apply
American Airlines	South Pacific Suspended Services: New Zealand	"Between Auckland and Los Angeles - up to and including 25 Oct 20 Between Christchurch and Los Angeles - Service to resume in Winter 2021"	Rerouting not permitted	Can travel March 16 - December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier; Travel must start by December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier - fare difference/taxes apply	Cancel and rebook later - Travel must start by December 31, 2020 or within 1 year of date the ticket was issued, whichever is earlier - fare difference/taxes apply	Refund - fare rules apply
American Airlines	Worldwide: Global Flexibility Waiver	March 1 - September 30, 2020	Yes- Fare Difference Applies	Now through December 31, 2021 - Ticket Validity extended to December 31, 2021 - Travel on the new ticket must be completed by December 31, 2021	Cancel and rebook later - Travel must start by December 31, 2020 or within 1 year of date	Fare rules apply; May retain the value of the ticket for future travel

				December 31, 2021 - fare difference/taxes apply	the ticket was issued, whichever is earlier - fare difference/taxes apply	
American Airlines	Asia Suspended Services: Japan: Tokyo - Temporary Suspension of Service from Los Angeles	Up to and including 06Jul20	Rerouting not permitted	Rebook with Japan Airlines for the same date as originally booked - subject to availability	No	If flight is cancelled
American Airlines	Asia Suspended Services: China: Beijing and Shanghai to and from Los Angeles and Dallas	Up to and including 24Oct20	Rerouting to Tokyo Narita permitted, waiving change fee and fare difference; rerouting to alternate city - fare difference and taxes apply	Now through 31Dec20 - Various alternative options with partner airlines are available - some conditions apply	Yes	If flight is cancelled
American Airlines	Asia Suspended Services: Hong Kong: to and from Los Angeles and Dallas - Suspended Services	"From Dallas, up and including 06Jul20 From Los Angeles, up to and including 24Oct20"	Rerouting to Tokyo Narita permitted, waiving change fee and fare difference; rerouting to alternate city - fare difference and taxes apply	Now through 31Dec20 - Various alternative options with partner airlines are available - some conditions apply	Yes	If flight is cancelled
American Airlines	Asia Suspended Services: S. Korea: Seoul to and from Dallas	Up to and including 06Jul20	Rerouting to Tokyo Narita permitted, waiving change fee and fare difference; rerouting to alternate city - fare difference and taxes apply	Now through 31Dec20 - Various alternative options with partner airlines are available - some conditions apply	Yes	If flight is cancelled
American Airlines	Europe Suspended Services: France: Paris (Charles de Gaulle)	1. Between Paris and New York City (JFK): up to and including 06Jul20 2. Between Paris and Miami and Philadelphia: up and including 24Oct20	Rerouting permitted - fare differences/taxes apply	Now through 31Dec20 - Various alternative options with partner airlines are available - some conditions apply	Yes	If flight is cancelled
American Airlines	Europe Suspended Services: Germany: Munich, Frankfurt, and Berlin	1. Between Munich and Charlotte: up to and including 06Jul20 2. Between Frankfurt and Charlotte: up to and including 24Oct20 3. Between Frankfurt and Dallas: up and including 03Jun20 4. Between Shannon and Philadelphia: Service not available at this time.	Rerouting permitted - fare differences/taxes apply	Now through 31Dec20 - Various alternative options with partner airlines are available - some conditions apply	Yes	If flight is cancelled
American Airlines	Europe Suspended Services: Greece: Athens	Up to and including 03Jun20	Rerouting permitted - fare differences/taxes apply	Now through 31Dec20 - Various alternative options with partner airlines are available - some conditions apply	Yes	If flight is cancelled
American Airlines	Europe Suspended Services: Ireland: Dublin and Shannon	1. Between Dublin and Dallas: up to and including 03Jun20	Rerouting permitted - fare differences/taxes apply	Now through 31Dec20 - Various alternative options with partner airlines are available - some conditions apply	Yes	If flight is cancelled

		including 06Jul20 2. Between Dublin and Chicago: up to and including 03Jun20 3. Between Dublin and Philadelphia: up and including 06Oct20 4. Between Shannon and Philadelphia: Service not available at this time.		irlines are available - some conditions apply		
American Airlines	Europe Suspended Services: Italy: Rome, Milan (Malpensa) and Venice	1. Between Rome and Philadelphia: up to and including 24Oct20 2. Between Milan and Miami and New York City (JFK): up to and including 24Oct20 3. Between Venice and Chicago and Philadelphia: Service not available at this time	Rerouting permitted - fare differences/taxes apply	Now through 31Dec20 - Various alternative options with partner airlines are available - some conditions apply	Yes	If flight is cancelled
American Airlines	Europe Suspended Services: Netherlands: Amsterdam	1. Between Amsterdam and Dallas: up to and including 03Jun20 2. Between Amsterdam and Philadelphia: up to and including 06Oct20	Rerouting permitted - fare differences/taxes apply	Now through 31Dec20 - Various alternative options with partner airlines are available - some conditions apply	Yes	If flight is cancelled
American Airlines	Europe Suspended Services: Spain: Madrid and Barcelona	1. Between Barcelona and Chicago up to and including 06Jul20 2. Between Barcelona and New York City (JFK) and Miami: up to and including 24Oct20 3. Between Madrid and New York City (JFK), Miami and Philadelphia: up to and including 06Jul20	Rerouting permitted - fare differences/taxes apply	Now through 31Dec20 - Various alternative options with partner airlines are available - some conditions apply	Yes	If flight is cancelled
American Airlines	Europe Suspended Services: Switzerland: Zurich	up to and including 06Jul20	Rerouting permitted - fare differences/taxes apply	Now through 31Dec20 - Various alternative options with partner airlines are available - some conditions apply	Yes	If flight is cancelled

American Airlines	Europe Suspended Services: United Kingdom: London and Manchester, England and Edinburgh, Scotland	1. Between London (LHR) and Charlotte: up to and including 06Jul20 2. Between London (LHR) and New York City (JFK), Los Angeles, Chicago, Philadelphia, and Raleigh-Durham: up to and including 03Jun20 3. Between London (LHR) and Phoenix: up to and including 06Oct20 4. Between London (LHR) and Boston: up to and including 25Oct20 5. Between Manchester and Philadelphia: up to and including 24Oct20 6. Between Edinburgh and Philadelphia: Service not available at this time	Rerouting permitted - fare differences/taxes apply	Now through 31Dec20 - Various alternative options with partner airlines are available - some conditions apply	Yes	If flight is cancelled
American Airlines	Lebanon: Beirut - Suspended Service: American Airlines ticketed passengers travelling with British Airways from London Heathrow	From 01May20 and on	Rerouting not permitted	various alternative options with partner airlines for travel on the same day as originally booked	Yes	If flight is cancelled
American Airlines	Worldwide: Involuntary Schedule Change - Tickets Issued Prior to 08Apr20	All Bookings affected by an Involuntary Schedule Change	All Bookings affected by an Involuntary Schedule Change	All Bookings affected by an Involuntary Schedule Change	Yes - conditions apply	If customer decides not to travel; A Refund is permitted as long as the original schedule change is 60 minutes or greater
American Airlines	Worldwide: Involuntary Schedule Change - Tickets Issued on/after 08Apr20	All Bookings affected by an Involuntary Schedule Change	All Bookings affected by an Involuntary Schedule Change	All Bookings affected by an Involuntary Schedule Change	Yes - conditions apply	If customer decides not to travel; A Refund is permitted as long as the original schedule change is greater than 4 hours
Asiana Airlines	China, Hong Kong, and Taiwan	25Apr20	Yes - fare difference/taxes apply	only change fee is waived - difference in fare and taxes must be collected	Yes	N/A
Asiana Airlines	USA to all Asian destinations	25Feb20-30Apr20	Rerouting not permitted	31Aug20 - fare difference and taxes apply	No	N/A
Asiana Airlines	Southeast Asia: Vietnam, Singapore, Indonesia, Philippines	up to/incl 30Apr20	Rerouting not permitted	N/A	No	Fare rules apply
Asiana Airlines	Worldwide: Change Fee/Refund Waiver for tickets issued between 10Mar20 and 31Mar20	For tickets issued between 10Mar20 and 31Mar20	Yes - fare difference/taxes apply	New outbound departure date must be on or before February 28, 2021 - fare difference/taxes apply	No	Fare rules apply

Asiana Airlines	Worldwide: Flight suspension and reduction of frequency - for a list of applicable routes, please visit <a href="https://flyasiana.com/C/US/EN/customer/notice/detail?id=CM202002040001195274">https://flyasiana.com/C/US/EN/customer/notice/detail?id=CM202002040001195274</a>	For a list of applicable routes, please visit <a href="https://flyasiana.com/C/US/EN/customer/notice/detail?id=CM202002040001195274">https://flyasiana.com/C/US/EN/customer/notice/detail?id=CM202002040001195274</a>	Refund only	Refund only	No	Refund only
Austrian Airlines	Worldwide: Lufthansa Group Flexible Policy	Until 30Apr21	Yes - fare difference/taxes apply; Can use any LH-Group A/L as per fare rule of new fare	Until 30Apr21, Rebooking/Reissue MUST be made prior to 31Aug20; Domestic tickets cannot be changed to International and v.v	No	Fare rules apply
Avianca	Worldwide: commercial policy - Original travel date between March 4 and May 31, 2020	All domestic and international tickets with travel dates between March 4 and May 31, 2020	Rerouting permitted by exchanging your ticket for a travel voucher - conditions apply	For original travel date after 15Apr20, change must be made no later than 15 days prior to the original travel date - fare difference and taxes apply	No	Receive a voucher for the total value of the ticket or unflown segment, that may be redeemed before December 31, 2020 to reschedule a new trip with a maximum travel date of March 31, 2021.
Avianca	Worldwide: commercial policy - Original travel date after May 31, 2020	"Original travel date after May 31, 2020 - change their itinerary without penalty for travel until December 31, 2020 for the following: International routes: Tickets purchased between March 4 and April 30, 2020 for travel until December 31, 2020 Italy: Tickets purchased prior to 26Feb20 China: Tickets purchased prior to 31Jan20 Domestic routes: Tickets purchased between April 14 and April 30, 2020 "	Rerouting permitted by exchanging your ticket for a travel voucher - conditions apply	For original travel date after 15Apr20, change must be made no later than 15 days prior to the original travel date - fare difference and taxes apply	No	Receive a voucher for the total value of the ticket or unflown segment, that may be redeemed before December 31, 2020 to reschedule a new trip with a maximum travel date of March 31, 2021.
British Airways	China: Shanghai and Beijing - cancelled flights	To China: up to 31MAY20, From China: up to 01JUN20	Yes	various alternative options with British Airways and partner airlines available for travel until 01Aug20	Yes	If flight is cancelled
British Airways	China: Shanghai and Beijing - voluntary changes	To China: up to 31MAY20, From China: up to 01JUN20	Yes	various alternative options with British Airways available for travel until 01Aug20	No	Fare rules apply
British Airways	Hong Kong - cancelled flights	To Hong Kong: up to 31MAY20, From Hong Kong: up to 01JUN20	Yes	various alternative options available for travel until 01Aug20	Yes	If flight is cancelled



British Airways	Hong Kong - voluntary changes (DOES NOT INCLUDE itineraries with through international connections)	To Hong Kong: up to 31MAY20, From Hong Kong: up to 01JUN20	Yes	various alternative options with British Airways available for travel until 01Aug20	No	Fare rules apply
British Airways	Philippines - Between Hong Kong and the Philippines - BA flights to/from Hong Kong with connecting flights on any airline to/from Manila, Clark, Cebu, or Davao on the same ticket	04Feb20-29Feb20	Yes	various alternative options available for travel until 04Mar20	No	Fare rules apply
British Airways	Taiwan	01Apr20	Yes	various alternative options available for travel until 03Apr20	No	Fare rules apply
British Airways	Italy: All cities in Italy	25Feb20-15Mar20	Yes - various alternative options with British Airways	25Feb20-03Apr20	Yes	If flight is cancelled
British Airways	Worldwide: Principal Customer Guidelines - changes due to entry restrictions where BA flight is operating - separate rebooking guidelines are available for travel to/from some countries already listed	Up to and including 30Apr20 - ticket must be originally issued prior to entry restriction date	Rescheduling permitted - fare difference and taxes apply.	Up to and including 30Apr20	No	May hold the ticket for future travel - The value of the original tickets may be held and used as part payment towards a future booking; New travel must be completed (outbound & inbound) within 12 months of the original departure date; Unlimited changes for new or changed departure dates up to and including 31May20 - for changes made after 31May20, fare rules apply.
British Airways	Worldwide: Principal Customer Guidelines for involuntary changes - separate rebooking guidelines are available for travel to/from some countries already listed	Up to and including 30Apr20 - ticket must be originally issued prior to flight cancellation	Various options available on partner airlines	Up to and including 01Apr20	Yes	If flight is cancelled
British Airways	Worldwide: Book with Confidence & Flexibility for Existing Bookings	"New ticketed bookings made between 03Mar20-31May20, for travel until 31Dec20 - Existing bookings, made any time, for travel between 14Mar20 and 31May20"	New travel must be completed (outbound & inbound) within 12 months of the original departure date - fare difference and taxes apply; Unlimited changes for new or changed departure dates up to and including 31May20 - for changes made after 31May20, fare rules apply.	New travel must be completed (outbound & inbound) within 12 months of the original departure date - fare difference and taxes apply; Unlimited changes for new or changed departure dates up to and including 31May20 - for changes made after 31May20, fare rules apply.	No	May hold the ticket for future travel - The value of the original tickets may be held and used as part payment towards a future booking; New travel must be completed (outbound & inbound) within 12 months of the original departure date; Unlimited changes for new or changed departure dates up to and including 31May20 - for changes made after 31May20, fare rules apply.

British Airways	Middle East: Beirut, Muscat, Abu Dhabi - cancelled flights	30Apr20	Various alternative options with partner airlines available - conditions apply	Rebook up to 30Apr20	Refund not permitted	May hold the ticket for future travel - The value of the original tickets may be held and used as part payment towards a future booking; New travel must be completed (outbound & inbound) within 12 months of the original departure date; Unlimited changes for new or changed departure dates up to and including 31May20 - for changes made after 31May20, fare rules apply.
Brussels Airlines	Italy: Bologna, Genoa, Milan, Trieste, Turin, Venice, and Verona	24Feb20-02Mar20	Yes	With any Lufthansa Group (Austrian Airlines, Brussels Airlines, Eurowings, Germanwings, Lufthansa, SWISS, Edelweiss Air) airline until 31Mar20	No	Fare rules apply
Cambodia Angkor Air	China	29-Feb-20	No - Refund and re-book	Refund Only	Yes	N/A
Caribbean Airlines	Caribbean Airlines: All ticket stock (106) except POS-TAB-POS tickets	03Feb20-31Aug20	Yes - fare difference/taxes apply	Within 1 year of making your original booking	No	Per Fare Rules; Can retain ticket as credit for future travel - taxes and fare difference will apply
Caribbean Airlines	Worldwide: VOLUNTARY Change Policy	01Jul20-30Aug20	Yes - fare difference/taxes apply	New travel itinerary must be completed within one year of original ticket issue date; Passengers may place their tickets on hold for future use and the change fee will be waived	No	Fare rules apply
Cathay Pacific	Worldwide Travel Policy: all tickets issued on or before 23 March 2020 for Worldwide travel	17 March 2020 – 31 May 2020	Yes - Must be rebooked by 31May20 - fare difference/taxes apply	10Dec20 - must be rebooked by 31May20; fare difference/taxes may apply	Yes	N/A
Cathay Dragon	Worldwide travel Policy	17 March 2020 – 31 May 2020	Yes - Must be rebooked by 31May20 - fare difference/taxes apply	10Dec20 - must be rebooked by 31May20; fare difference/taxes may apply	Yes	N/A
China Airlines	China and Hong Kong	30Apr20	Yes - fare difference/taxes apply	Within 1 year of making your original booking - Must be booked by 30Apr20	Yes	Must be complete by 30Apr20
China Airlines	S. Korea	24Feb20-30Apr20	Yes - fare difference/taxes apply	Within 1 year of making your original booking - Must be booked by 30Apr20	Yes	Must be complete by 30Apr20
China Airlines	Asia: Japan / Singapore / Thailand / Malaysia / Philippines / Indonesia / Vietnam / Cambodia / Myanmar / India / Brunei	Up to and including 30Apr20	Yes - fare difference/taxes apply	Within 1 year of making your original booking - Must be booked by 30Apr20	Yes	Must be complete by 30Apr20

China Airlines	Italy: Rome - cancelled Flight CI075/CI076	29Apr20	Yes	Rebook for next available date	Yes	Original travel dates 02Feb20-29APR20 - ok to refund (even if flight is not cancelled)
China Airlines	Vietnam: Hanoi - Flight CI793/CI794	11Feb20-30Apr20	Yes - fare difference/taxes apply	Within 1 year of making your original booking date	Yes	Fare rules apply
China Airlines	Philippines: Manila	11Feb20-22Feb20	Yes - fare difference/taxes apply	31May20	Yes	N/A
China Airlines	Philippines: Cebu	29Mar20-11Jun20	Yes - fare difference/taxes apply	N/A	Yes	N/A
China Airlines	Worldwide: Due to Entry Restrictions, if required to Isolate/Quarantine, or if Denied Boarding due to COVID-19	20Jan20-31May20	Yes - fare difference/taxes apply	Within 1 year of making your original booking	Yes - conditions apply	If partially used, refund penalty will be waived and residual value
China Airlines	North America: Suspension of flights	15May20	Rerouting not permitted	Within 1 year of making your original booking	Yes	N/A
China Airlines	Worldwide: MAY2020 Guidelines Due to Involuntary Schedule Changes	01-31May20	Yes- Different point in the same country is interchangeable provided that RBD remains unchanged and flights are operated by CI/AE. Any fare/tax differences and reissue charge including over-counter charge incurred shall be waived once.	Valid tickets shall be involuntarily revalidated once provided that RBD/Carrier/Ticketed Point(same city) show on tickets remain unchanged while rebooking on other dates when CI/AE flights operate (e.g. TPE-ONT can be involuntarily revalidated to TPE-LAX). Any fare/tax differences shall be waived once. Bookings on flights operated by CI/AE shall not be changed to codeshare flights // Taiwan-China vv. Permitted to change to any Taiwan-China/HKG vv. Flights . Also, Taiwan-Europe vv. Permitted to change to any Taiwan-Europe vv. Flights operated by CI/AE excluding TPE-LGW v.v. provided that RBD remain unchanged. Any fare/tax differences incurred by rebooking on different RBD/routing shall be paid by passengers.	Yes	If flight cancelled or Involuntary Schedule Change
China Eastern Airlines	China	24Jan20 - 30Jun20	Yes	30-Jun-20	Yes	If flight cancelled or if denied boarding
Shanghai Airlines	China	24Jan20 - 30Jun20	Yes	30-Jun-20	Yes	If flight cancelled or if denied boarding
China Southern Airlines	China: Wuhan only	29-Mar-20	Yes	Within 1 year of making your original booking date	Yes	N/A
China Southern Airlines	Worldwide: Cancelled flights or Entry Restrictions	10Jun20	Rerouting permitted within same region	Within 14 days of original travel date	Yes	N/A

China Southern Airlines	China (excluding Wuhan): All tickets issued before 28Jan20	24Jan20-29Mar20	Refund only	Within 1 year of making your original booking date	Yes	N/A
China Southern Airlines	Worldwide: For all medical personnel, or passengers with fever, suspected and diagnosed with Novel coronavirus pneumonia, and passenger who has close contact with these patients, their tickets can apply for free refund.	01Jan20-29Mar20	Refund only	Within 1 year of making your original booking date	Yes	N/A
China Southern Airlines	Worldwide: VOLUNTARY Changes made on/before 06Apr20	For International and regional flights	Yes - fare difference/taxes apply	One time free exchange or refund without penalty fees	Yes - conditions apply	refund without penalty fees
China Southern Airlines	Worldwide: VOLUNTARY Changes made AFTER 06Apr20	For International and regional flights	Yes - fare difference/taxes apply	Fare Rules Apply	Yes	Fare Rules Apply
Copa Airlines	Worldwide: Change fee policy for tickets issued between 01Mar20 and 15Jun20	15Jun20	Yes - fare difference/taxes apply	Travel must be completed by 31Dec21 - fare difference and taxes may apply	Yes	Fare rules apply - Can retain ticket as credit for future travel - taxes and fare difference will apply; Travel must be completed by 31Dec21
Corsair	Worldwide: Flexibility policy for existing bookings	3rd March 2020 and 31st May 2020	Yes - fare difference/taxes apply	Within 1 year of making your original booking - changes must be made by 30Sep20	No	Fare rules apply; Can retain ticket as credit for future travel without penalty - cancellation must be made by 30Sep20
Delta Air Lines	USA: All US Domestic - Commercial Policy	17Mar20-31May20	Yes - fare difference/taxes apply	31May20 for Cabin to Cabin or 31Dec20 for Class to Class	Yes	If flight is cancelled
Delta Air Lines	Worldwide: All International Travel	25Feb20-31May20	Yes - fare difference/taxes apply	For Travel before 31May20, change fee and any difference in fare will be waived. For Travel 01Jun20-31Dec20 (inclusive), change fee will be waived - any difference in fare and additional taxes applies.	Yes - conditions apply	If flight is cancelled
Delta Air Lines	Worldwide: Change fee policy for tickets issued between 01Mar20 and 15Apr20	For tickets issued between 01Mar20 and 15Apr20	Yes - fare difference/taxes apply	New travel must commence by March 12, 2021	Yes - conditions apply	Fare rules apply
EgyptAir	Worldwide: ALL FLIGHTS CANCELLED by EGYPTAIR (excluding code share flights)	20Mar20-23Apr20	Yes- ONE FREE REISSUE to waive change penalty, DIFFERENCE IN FARE/TAXES must be COLLECTED. Ticket will be valid for one year starting from the new travel date.	New travel must commence by March 12, 2021	Yes	REFUND UNUSED/PART USED tickets without penalty to original form of payment.
EgyptAir	Worldwide: Policy for Voluntary Changes with Travel Between 23Apr20-01Jun20	23Apr20-01Jun20	Yes- DIFFERENCE IN FARE/TAXES must be COLLECTED.	ONLY valid to change TRAVEL thru 01JUNE20 - for ONE FREE REISSUE to waive CHANGE PENALTY - provided ticket is re-issued in SAME CLASS / SAME ROUTING	No	Penalty Fee and Fare rules apply

EL AL	Worldwide: Commercial Change Policy	11Mar20-30Apr20	Yes - fare difference/taxes apply	01May20-28Feb21 - fare difference and taxes apply	No	Fare rules apply
Emirates	Worldwide: Refund and Change Policy	Scheduled Emirates departure on or before Jun 30, 2020	Yes - to an alternate flight or to/from nearest EK online gateway within the same region where EK flights are operating - change fee and fare difference will be waived. For a different region, fare difference and taxes apply.	Rebook to the same destination or to an alternate flight or to/from nearest EK online gateway within the same region where EK flights are operating - change fee and fare difference will be waived. For a different region, fare difference and taxes apply.	No	May hold ticket for future travel for 2 years from the original date of issue
Ethiopian Airlines	Worldwide: For tickets issued Between 01Mar20 and 31May20, for travel between 01Mar20 and 30Jun20 (all dates inclusive)	01Mar20-30Jun20	Rerouting permitted - fare difference and taxes apply	Within 1 year of making your original booking	No	Fare rules apply; Can retain ticket as credit for future travel without penalty - ticket is valid for 1 year from date of issue OR exchange ticket for a travel voucher - voucher is valid for 1 year from date of issue.
Etihad Airways	Worldwide: For Cancelled Flights or if affected by an Entry Restriction	30Jun20	Yes - to an alternative Etihad gateway	15Jul20	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	Italy: Milan (Malpensa) - All flights suspended until 30 April.	30Apr20	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	Italy: Rome - EY85/86 suspended until 30 April; EY83/84 suspended until 30 June.	EY85/86 suspended until 30 April; EY83/84 suspended until 30 June	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	Lebanon: Beirut - All flights suspended from 16 March until 31 March.	16Mar20-31Mar20	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	Turkey: Istanbul - All flights suspended from 16 March until 31 March.	16Mar20-31Mar20	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	Morocco: Casablanca and Rabat - All flights suspended from 16 March until 31 March.	16Mar20-31Mar20	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	Jordan: Amman - All flights suspended from 17 March until 31 March.	17Mar20-31Mar20	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty

Etihad Airways	Spain: Madrid and Barcelona - All flights suspended from 17 March until 31 March.	17Mar20-31Mar20	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	Indonesia: Jakarta - EY472/471 Suspended from 18 March until 30 June.	EY472/471 Suspended from 18 March until 30 June	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	S. Korea: Seoul - For travel on Mondays, Wednesdays, and Saturdays between 30 March to 30 April	For travel on Mondays, Wednesdays, and Saturdays between 30 March to 30 April	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	Hong Kong - All flights suspended until 30 June.	30Jun20	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	Thailand: Bangkok - EY406/405 suspended from 21 March to 2 May.	EY406/405 suspended from 21 March to 2 May.	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	Saudi Arabia: Riyadh, Jeddah, Dammam, and Medina - All flights suspended from 16 March until 31 March.	16Mar20-31Mar20	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	Kuwait - All flights suspended until 31 March.	31Mar20	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	Bahrain - Reduced from triple-daily to double-daily until 31 March.	31Mar20	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	Oman: Muscat - Reduced from triple-daily to double-daily until 31 March.	31Mar20	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	China: Shanghai (Pudong International Airport) - All flights suspended until 28 March.	28Mar20	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	China: Chengdu - All flights suspended until further notice.	Until further notice	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking or Can retain ticket as credit for future travel without penalty	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Etihad Airways	Japan: Nagoya - All flights suspended until 30 June.	30Jun20	Reroute within same geographical region to another Etihad Airways destination - taxes apply	Rebooking with same origin and destination when flights resume	No	Fare rules apply; Can retain ticket as credit for future travel without penalty

			ihad Airways destination - taxes apply			
Eurowings	Italy: Bologna, Genoa, Milan, Trieste, Turin, Venice, and Verona	24Feb20-02Mar20	Rerouting not permitted	With any Lufthansa Group (Austrian Airlines, Brussels Airlines, Eurowings, Germanwings, Lufthansa, SWISS, Edelweiss Air) airline until 31Mar20	No	Fare rules apply
Eva Air	Philippines - Entry Restriction	10Feb20-30Apr20	Rerouting not permitted	30Jun20	Yes	N/A
Eva Air	Worldwide: International Flights (except Italy)	China/Hong Kong/Macao 20Jan-31May20; Singapore 11Feb-31May20; Japan 22Feb-31May20; Korea 24Feb-31May20; Europe (except Italy) 11Mar-31May20; Australia 20Mar-31May20; Others (Not Italy) 17Mar-31May20	Route changes will refer to applicable fare rule and charge the fare/tax difference	May change date to a flight departing on or before 31Dec20 - Same Route, fare difference and taxes apply. Changes must be complete by 02Jun20	Yes	Full/Partial refund of the NET reported, Refund fee of the tickets and/or ancillary services will be exempted.
Eva Air	EVAAIR: Italy Flights	18Feb20-06Jul20	Route changes will refer to applicable fare rule and charge the fare/tax difference	May change date to a flight departing on or before 31Dec20 - Same Route, fare difference and taxes apply. Changes must be complete by 07Jul20	Yes	Full/Partial refund of the NET reported, Refund fee of the tickets and/or ancillary services will be exempted.
Fiji Airways	Worldwide: All New and Existing Fiji Airways tickets	All New and Existing Fiji Airways tickets	Rerouting permitted - fare difference and taxes apply	For travel on or before 30 June 2020 - Passengers can change their bookings without reissue fee and fare differential for travel on the same sector. If reissuing for another sector where the fare is higher than the original fare purchased, then the fare difference will apply. For travel from 01 July 2020 - No reissue fee is applicable however fare difference even on same sector re-bookings may apply	No	Fare rules apply; Can retain ticket as credit for future travel through 31Dec21
Finnair	Hong Kong and China: Guangzhou, Nanjing, Beijing Capital, Beijing Daxing, Shanghai, Xi'an - Cancelled flights	30Apr20	Rerouting not permitted	30Jun20	Yes	N/A
Finnair	Hong Kong: Flights AY102/101 - cancelled	30Apr20	Rerouting not permitted	30Jun20	Yes	N/A
Finnair	S. Korea: Seouls - cancelled flights	09Mar20 to 16Apr20	Yes	30Jun20	Yes	N/A
Finnair	S. Korea: Buson - Route opening postponed until 01Jul20	up to/incl 30Jun20	Yes	30Sep20	Yes	N/A
Finnair	Italy: Milan - Cancelled flights	09Mar20 to 07Apr20	Yes	30Jun20	Yes	N/A
Finnair	Japan: Osaka - Flights AY67/68 to and from Osaka - cancelled	31Mar20-17Oct20	Yes	17Oct20	Yes	N/A

Finnair	Worldwide: All Existing Finnair bookings for travel in March - Changes permitted	04Mar20-31Mar20	Rerouting not permitted	30Jun20	No	Fare rules apply
Frontier Airlines	Worldwide: Change/Cancellation policy for tickets issued on or before 10Mar20	"For travel dates 10Mar20-30Apr20: make one time change without a change/cancel fee For travel dates 01May20-31May20: make one time change without a change/cancel fee thru 31Mar20. Standard change/cancel fees will apply from April 1, 2020 onwards."	Yes - fare difference/taxes apply	travel must be completed by 09Nov20	Cancel only	Retain the value of your ticket to be applied towards the purchase of a future ticket within 90 days of cancellation
Frontier Airlines	Worldwide: Change/Cancellation policy for tickets issued 11Mar20-31Mar20	For bookings made between March 10 and March 31, 2020	Yes - fare difference/taxes apply	travel must be completed by 09Nov20	Cancel only	Retain the value of your ticket to be applied towards the purchase of a future ticket within 90 days of cancellation
Gulf Air	Worldwide: Reissue/refund policy	Applicable to all tickets regardless of travel date	Rerouting not permitted	Unlimited changes without any change fees for future departure dates on the same route - fare difference/taxes apply	Yes	When there has been a Gulf Air schedule change resulting in no comparable schedule being available within 24 hours of the originally scheduled departure or arrival OR a change in the routing of a scheduled Gulf Air flight which adds one or more stops to the original itinerary.
Hainan Airlines	Worldwide: All Hainan Airlines Tickets	29-Feb-20	Yes	30-Jun-20	Yes	N/A
Hawaiian Airlines	China	16-Feb-20	Yes	19APR20 (Must be booked and ticketed by 16FEB20)	No	N/A
Hawaiian Airlines	S. Korea - voluntary changes	24Feb20-01May20	Yes - fare difference/taxes apply	31Oct20 - fare difference/taxes apply	No	Must be cancelled no later than 24 hours prior to departure
Hawaiian Airlines	Japan	02Mar20-19Mar20	Yes - fare difference/taxes apply	Must commence no later than 23Apr20	No	If flight is cancelled, refund permitted
Hawaiian Airlines	Worldwide: For new Hawaiian Airlines tickets issued between March 1, 2020 and March 16, 2020 - One-time Change Fee Waived	for all tickets issued between 01Mar20 and 16Mar20	Yes - fare difference/taxes apply	Within 1 year of making your original booking; fare difference/taxes apply	No	Fare rules apply
Hawaiian Airlines	"Europe: EU Schengen Area, United Kingdom , Ireland"	13Mar20-31May20	Yes - fare difference/taxes apply	31Dec20	No	Fare rules apply



Hong Kong Airlines	China	24 January to 30 April 2020	Must be rebooked by 30Apr20; New travel date shall be on or within 6 months from the original departure date; fare differences and taxes apply; No-show passengers are not eligible for wavier	Must be rebooked by 30Apr20; New travel date shall be on or within 6 months from the original departure date; fare differences and taxes apply; No-show passengers are not eligible for wavier	Yes	Must be submitted within 60 days from the affected flight date; No-show passengers are not eligible for wavier.
Hong Kong Airlines	Taipei	7 February to 30 April 2020	Must be rebooked by 31May20; New travel date shall be on or within 6 months from the original departure date; fare differences and taxes apply; No-show passengers are not eligible for wavier	Must be rebooked by 31May20; New travel date shall be on or within 6 months from the original departure date; fare differences and taxes apply; No-show passengers are not eligible for wavier	Yes	Must be submitted within 60 days from the affected flight date; No-show passengers are not eligible for wavier.
Hong Kong Airlines	Hong Kong	31 January and 31 May 2020	Must be rebooked by 30Apr20; New travel date shall be on or within 6 months from the original departure date; fare differences and taxes apply; No-show passengers are not eligible for wavier	Must be rebooked by 30Apr20; New travel date shall be on or within 6 months from the original departure date; fare differences and taxes apply; No-show passengers are not eligible for wavier	No	Fare rules apply
Hong Kong Airlines	S. Korea: Seoul	25 February to 30 April 2020	Must be rebooked by 30Apr20; New travel date shall be on or within 6 months from the original departure date; fare differences and taxes apply; No-show passengers are not eligible for wavier	Must be rebooked by 30Apr20; New travel date shall be on or within 6 months from the original departure date; fare differences and taxes apply; No-show passengers are not eligible for wavier	Yes	Must be submitted within 60 days from the affected flight date; No-show passengers are not eligible for wavier.
Hong Kong Airlines	Japan	6 March to 30 April 2020	Must be rebooked by 30Apr20; New travel date shall be on or within 6 months from the original departure date; fare differences and taxes apply; No-show passengers are not eligible for wavier	Must be rebooked by 30Apr20; New travel date shall be on or within 6 months from the original departure date; fare differences and taxes apply; No-show passengers are not eligible for wavier	Yes	Must be submitted within 60 days from the affected flight date; No-show passengers are not eligible for wavier.
Hong Kong Airlines	Thailand	6 March to 30 April 2020	Must be rebooked by 30Apr20; New travel date shall be on or within 6 months from the original departure date; fare differences and taxes apply; No-show passengers are not eligible for wavier	Must be rebooked by 30Apr20; New travel date shall be on or within 6 months from the original departure date; fare differences and taxes apply; No-show passengers are not eligible for wavier	Yes	Must be submitted within 60 days from the affected flight date; No-show passengers are not eligible for wavier.
IBERIA	IBERIA: Worldwide - Voluntary Changes	01Mar20-30Jun20	Rerouting not permitted, Only by exchanging your ticket for a travel voucher, Can re-book until 30JUN21 (no blackout dates apply).	31Mar21- conditions apply; date changes must be completed within 12 months after the original ticket issue date(ticket validity). Blackoutdates: 09/10/2020 to 12/10/2020; 04/12/2020 to 09/12/2020; 1	No	Fare rules apply; Can retain ticket as credit for future travel, travel must be completed within 12 months after the original ticket issue date(ticket validity)

				9/12/2020 to 10/01/2021; 24/03/2021 to 31/03/2021		
IBERIA	Worldwide: Commercial Policy - Involuntary Cancelled Flight	From 11Mar20 and on	Rerouting not permitted, Only by exchanging your ticket for a travel voucher, Can re-book until 30JUN21 (no black-out dates apply).	31Mar21- conditions apply; date changes must be completed within 12 months after the original ticket issue date(ticket validity). Blackoutdates: 09/10/2020 to 12/10/2020; 04/12/2020 to 09/12/2020; 19/12/2020 to 10/01/2021; 24/03/2021 to 31/03/2021	Yes	If flight is cancelled - may request a refund or a voucher for future travel through 31Mar21
IcelandAir	Worldwide: Commercial Policy	01May20	Rerouting permitted by exchanging your ticket for a travel voucher - conditions apply	New travel period must be completed by January 1, 2021 or within 1 year of making your original booking (whichever comes first) - fare difference/taxes apply	Cancel only	Fare rules apply; Can retain ticket as credit on a travel voucher that is valid for one year from the date of issue
Japan Airlines	China - Voluntary changes	24Jan20-23Oct20	Rerouting not permitted	Up to and including 31Dec20 or within 1 year of making your original booking (whichever comes first)	Yes	N/A
Japan Airlines	Hong Kong - Voluntary Changes	28JAN20 – 06Jul20	Rerouting not permitted	31AUG20 or within 1 year of making your original booking (whichever comes first)	Yes	refund is permitted
Japan Airlines	S. Korea	24Feb20-06Jul20	Rerouting not permitted	31Aug20 or within 1 year of making your original booking (whichever comes first)	Yes	refund is permitted
Japan Airlines	Worldwide: Commercial Policy	Travel dates between February 28, 2020 and March 19, 2020 - Tickets issued on/before February 28, 2020 - for reservation change or refund on/after February 29, 2020; Travel dates between March 20, 2020 and April 5, 2020 - Tickets issued on/before March 6, 2020 - for reservation change or refund on/after March 6, 2020; Travel dates between April 6, 2020 and April 30, 2020 - for reservation change or refund on/after March 18, 2020	Rerouting not permitted	New travel dates between February 29, 2020 to June 30, 2020 - For new travel dates on/before April 24, 2020, must be booked in the same cabin of service as original fare paid. For new travel dates on/after April 25, 2020, must be booked in the same inventory as original fare paid.	Yes	refund is permitted

Japan Airlines	Worldwide: Flight Suspensions/Decrease in Frequency	Travel dates between February 4, 2020 and June 30, 2020 where flight has become unconfirmed (UN status)	Changes to Origin/Destination: After departure only.	Thru June 30, 2020: For new travel dates on/before May 17, 2020, must be booked in the same cabin of service as original fare paid. For new travel dates on/after May 18, 2020, must be booked in the same inventory as original fare paid.	N/A	N/A
jetBlue	Worldwide: Flights booked between 27Feb20-05Mar20	27Feb20-11Mar20	Yes - fare difference/taxes apply	01Jun20	No	Will receive credit with jetBlue Travel Bank Credit, valid for 1 year from the date of issue to be used toward future jetBlue air travel only
jetBlue	Worldwide: No Change/Cancel Fees for Previous Bookings - waive change/cancel fees for customers traveling March 10, 2020 through April 30, 2020	March 10, 2020 through April 30, 2020	Yes - fare difference/taxes apply	24Oct20 - fare difference/taxes apply	Cancel only	Fare rules apply - Will receive credit with jetBlue Travel Bank Credit, valid for 1 year from the date of issue to be used toward future jetBlue air travel only
KLM	Worldwide: Book with confidence	31May20	Yes - fare difference/taxes apply	You have until 30Sep20 to postpone your trip; New travel at no additional cost must commence no later than 30Nov20. For new travel on or after 01Dec20, change fee is waived but fare difference and taxes apply.	No	Fare rules apply; Can retain ticket as credit for future travel without penalty
Korean Air	Worldwide: Special Reissue Fee Waiver for tickets issued March 10, 2020 - April 30, 2020	On or after 10Mar20	Rerouting not permitted	Within 1 year of making your original booking - fare difference and taxes apply	No	Fare rules apply
Korean Air	Worldwide: All Korean Air International Flights (voluntary changes of totally unused tickets)	On or before June 30, 2020	Rerouting not permitted	Totally Unused Ticket : New travel date can be scheduled any date on/before February 28, 2021. Partially Used Ticket : New travel date must be within the original ticket validity (A period of one year from the date of original ticket issuance)	Yes	N/A
Korean Air	Worldwide: Involuntary Flight Cancellation	04Mar20-31May20	Yes - within the same region	Rebooking to alternate destination with the same region on Original Dates	Yes	If flights is cancelled
Kuwait Airways	Worldwide: Passengers travelling from 22nd February 2020 – 30th April 2020, regardless of tkt issue date	22nd February 2020 – 30th April 2020	Yes - fare difference/taxes apply	Travel until 31Dec20 - fare difference/taxes apply	Yes	N/A
La Compagnie	Worldwide: Commercial Policy for Paris and Nice Routes	18Mar20-12Apr20- Cancelled Flights or 18Mar20-31May20 for Voluntary Chances	Rerouting not permitted	Reschedule travel plans at no cost or can accept a voucher that may be redeemed within the next year.	Yes	Can retain ticket as credit for future travel or request refund.

LATAM	Worldwide: Flights up to May 31, 2020 affected by cancellations, border closure restrictions and/or state of emergencies due to the COVID-19 pandemic.	31May20	Rerouting not permitted	31Dec20	No	Fare rules apply; Can retain ticket as credit for future travel up to 31Dec20
LATAM	Worldwide: Unaffected flights (cancellations, border closure restrictions and/or state of emergencies due to the COVID-19 pandemic)	up to and including December 31, 2020	Yes - fare difference/taxes apply	31Dec20 - fare difference and taxes apply	No	Fare rules apply; Can retain ticket as credit for future travel up to 31Dec20
Loganair	Loganair Voluntary Policy for Operating Flights before 04May20	Up to and including 03May20	Yes - fare difference/taxes apply	Change your date of travel after 31May20 or place your booking on hold	No	Fare rules apply; Can retain ticket as credit for future travel
Loganair	Loganair Involuntary Policy for Cancelled Flights thru 31May20	Up to and including 30May20	Yes - fare difference/taxes apply	Change your date of travel after 31May20 or place your booking on hold	No	Fare rules apply; Can retain ticket as credit for future travel
LOT Polish Airlines	Worldwide: All LOT Polish Airlines flights scheduled from March 29 to April 11, 2020 have been cancelled	Tickets issued on or before March 13th, 2020, for travel between March 15th and March 28th, 2020 OR Tickets issued on or before March 24th, 2020, for travel between March 29th and April 11th, 2020	Yes - use the value of your ticket towards the new flights - fare difference/taxes apply	Within 1 year of making your original booking - must be rebooked by August 31st, 2020 - Please visit <a href="https://www.lot.com/us/en/coronavirus-travel-information">https://www.lot.com/us/en/coronavirus-travel-information</a> for information and to submit requests for refund and reissue.	Yes	Please visit <a href="https://www.lot.com/us/en/coronavirus-travel-information">https://www.lot.com/us/en/coronavirus-travel-information</a> for information and to submit requests for refund and reissue.
Lufthansa	Worldwide: Flexibility options	up to and including December 31, 2020	Rerouting permitted by cancelling your flights and holding the value of the ticket for future travel- conditions apply	31Dec20 - fare difference and taxes apply; Must rebook new flights by 31Aug20	No	Fare rules apply; Can retain ticket as credit for future travel up to 31Dec20
Malaysia Airlines	China and Hong Kong	28Jan20-29Feb20	Rerouting not permitted	31May20	Yes	Can retain ticket as credit for future travel or request refund.
Malindo Airways	Worldwide: ONE-TIME FREE REBOOKING	Feb-Apr 2020	Yes - fare difference/taxes apply	Redemption of voucher must be completed within 6 months of the date of issuance. Period of travel permitted is up to 11 months ahead of date of redemption	No	Fare rules apply; Travel voucher provided as long as notice of cancellation is given at least 72 hours before the scheduled departure time
MEA-Middle East Airlines	Worldwide: Waiver Policy	On/Before 30APR20	Yes - fare difference/taxes apply	Same Route- Fare Difference not Applicable if new travel is within 30APR20/same cabin. If ME/OC Connection with Other Carrier-Applicable as per GDS	Yes	Refund must be processed by the issuing agency waiving penalty before 30Apr20
Myanmar Airways International	China: Guangzhou	01Feb20-29Feb20	Rerouting not permitted	Within 1 year of making your original booking	Yes	N/A

Oman Air	Iran: Tehran	24Feb20 until further notice	Yes - fare difference/taxes apply	Within 1 year of making your original booking	No	Fare rules apply; Can retain ticket as credit for future travel
Pegasus Airlines	Turkey: Domestic Voluntary Change	Through 01Jun20	Yes - Within same region; re-book 1 week before /after flights of the original scheduled date, all penalties/change fees may be waived	Up to 25OCT20; re-booking of same route deadline until 30APR20; change fee may be waived, fare difference will be charged.	No	Only if flight is cancelled
Pegasus Airlines	Worldwide: International Voluntary Change	Through 01Jun20	Yes - Within same region; re-book 1 week before /after flights of the original scheduled date, all penalties/change fees may be waived	Highly recommended to refund all International	Yes	It's highly recommended to refund all International tickets and International connect DOM tickets
Pegasus Airlines	Worldwide: Commercial Policy for International and Domestic cancelled flights on or after 05Feb20 for tickets issued on or before 26Mar20	On or after 05Feb20 for tickets issued on or before 26Mar20	Rerouting is permitted in the same region - all penalties and fare differences to be waived	Rebooking/Rerouting is permitted in the same region - all penalties and fare differences to be waived	See Add'l Requirements	Must cancel flights and request for the ticket to remain "open" - May receive a refund of all unused open tickets from the airline two months after the flight ban is lifted
Philippine Airlines	Worldwide: VOLUNTARY Change Policy	01May20 onwards	Yes - fare difference/taxes apply	Changes must be made at least 7 days before departure; can also request a travel voucher for future use	No	Travel Voucher will be issued, valid for 1 year and can be used to purchase PAL tickets/ baggage/seats
Philippine Airlines	Worldwide: Flight Cancellations/Travel bans due to COVID-19	All passengers holding tickets with travel from 15 March to 30 April 2020. OR All passengers affected by cancelled flights due to COVID-19 covering period 02February to 31May 2020	Yes - fare difference/taxes apply	Travel until 30 Nov/within ticket validity, whichever comes first; Same route-No additional fare collected; Blackout dates for USA/Canada: (Ex-US/Canada) 15 June to 31 July 2020; (Ex-PH) 15 July to 15 September 2020; For rebooking from 01Dec20 or on Blackout dates-fare/tax difference will be collected.	Yes	Refund permitted or may opt to convert unused value of ticket to a Travel Voucher - Travel voucher will have an additional 10% of unused value as incentive (only applicable for flight cancellation or travel restriction).
Porter Airlines	Worldwide: ONE-TIME FREE REBOOKING	13Mar20 or after	Yes - fare difference/taxes apply	13Mar20 or after - Can re-book up to 24 hours before travel.	No	Fare rules apply
Precision Air	Worldwide: Network Policy	From 27Mar20	Yes - fare difference/taxes apply	17Mar21 - Must rebook/reissue ticket by June 30, 2020	No	Fare rules apply
Qantas Airways	China: Beijing and Shanghai	31Mar20	Yes - Qantas will not be responsible for paying any other costs or expenses such as hotel or other ground operator fees arising due to events beyond our control, unless required by applicable laws.	Hold your ticket for future credit - travel must be complete by 31Dec21.	Yes	Can retain ticket as credit for future travel or request refund.

Qantas Airways	Entry Restrictions: Customer must provide valid proof that they are impacted by those travel restrictions	31Jan20-30Apr20	Yes - Qantas will not be responsible for paying any other costs or expenses such as hotel or other ground operator fees arising due to events beyond our control, unless required by applicable laws.	Rebook up to and including 31Jul20 OR May hold your ticket for future credit - travel must be complete by 31Dec21.	Yes	Refund permitted or may retain the value of the ticket for future travel - new travel must be completed by 31Dec21 - Applicable ticket surcharges, fees and taxes may apply.
Qantas Airways	Worldwide: International Flight Cancellations	26Mar20-31May20 AND additional cancellations and reduction of services across the Qantas International network until mid-September 2020	Rerouting not permitted	Rebook for the same day or one day before or one day after - May retain value of ticket for future travel - New travel dates must be complete by 31Dec21	Yes	Refund permitted or may retain the value of the ticket for future travel - new travel must be completed by 31Dec21
Qantas Airways	Worldwide: Change fee waiver for Qantas International and Domestic bookings - change fee waiver is valid for tickets cancelled and held in credit between now and 31 March 2020	up to and including 31Jul20	Rerouting permitted by holding the value of the ticket as credit for future travel - conditions apply	Waiver is valid for tickets cancelled on or after 31 January 2020 and held in credit before 30 April 2020; Ticket can be held in credit until 31 December 2021 (ticket must be reissued and travel completed by 31 December 2021) - Fare differences and taxes apply.	No	May retain the value of the ticket as credit - fare difference and taxes apply - flights must be cancelled before 30Apr20
Qatar Airways	Worldwide: COVID-19 policy - for tickets issued on or before 30Sep20 for travel on or before 30Sep20	For tickets issued on or before 30Sep20 for travel on or before 30Sep20	Rerouting permitted by exchanging your ticket for a travel voucher - conditions apply	On or before 30Sep20 - one change permitted free of charge; On or after 01Oct20 - fare difference and taxes apply.	Yes	"May refund ticket back to the original form of payment OR exchange ticket for voucher for unutilized value of the ticket plus 10% and YQ/YR tax For those who have already received a voucher for future travel issued between 01Mar20 and 25Mar20 (inclusive), starting 01May20, Qatar Airways will proactively send new vouchers with the added 10% value."
Qatar Airways	Worldwide: Travel with Confidence - for tickets issued before 27Sep20 for travel before 30Sep20	For tickets issued before 27Sep20 for travel before 30Sep20	Within 1 year from original ticket issue date or within maximum permitted stay per the fare rules, whichever comes later; Must finalize changes no later than 3 days prior to departure; fare difference and taxes apply	Within 1 year from original ticket issue date or within maximum permitted stay per the fare rules, whichever comes later; Must finalize changes no later than 3 days prior to departure; fare difference and taxes apply	No	"Exchange ticket for voucher for unutilized value of the ticket plus 10% and YQ/YR tax
Royal Air Maroc	Italy: Milan - Malpensa, Bologna, and Venice	28Feb20-15Mar20	Rerouting not permitted	until 31Mar20	No	Fare rules apply

Royal Air Maroc	Saudi Arabia - Entry Restrictions	28Feb20-15Mar20	Rerouting not permitted	until 31Mar20	Yes	N/A
Royal Air Maroc	France	13Mar20-03Apr20	Yes - any destination within Europe for Passengers traveling through 03Apr20	Until 31May20	No	Exchange is allowed to be used toward future travel on Royal Air Maroc's network and will be valid for 6 months from the date of issue.
Royal Air Maroc	Worldwide: All International Royal Air Maroc tickets issued before 31Mar20, including cancelled flights because of COVID-19 authorities' restrictions.	30Jun20	Rerouting not permitted	31Oct20 - same destination and same booking class	No	Retain value of ticket for a travel voucher, valid for 12 months, issued directly by the airline
Royal Brunei Airlines	Worldwide: VOLUNTARY Change Policy	For tickets issued before 03Apr20	Yes - fare difference/taxes apply	Unitl 31Dec20	No	Fare rules apply
Royal Jordanian	Italy: Rome	27Feb20-31Mar20	Rerouting not permitted	on/before 31Mar20: no additional collection; after 31Mar20 - fare difference/taxes apply	Yes	Must be processed no later than 31Mar20
Royal Jordanian	Asia: China, Hong Kong, Thailand, Malaysia	27Feb20-31Mar20	Rerouting not permitted	on/before 31Mar20: no additional collection; after 31Mar20 - fare difference/taxes apply	Yes	Must be processed no later than 31Mar20
Royal Jordanian	Saudi Arabia	27Feb20-31Mar20	Rerouting not permitted	on/before 31Mar20: no additional collection; after 31Mar20 - fare difference/taxes apply	Yes	Must be processed no later than 31Mar20
Royal Jordanian	Worldwide: Change of Reservation Policy, for tickets issued on or before 16Mar20, travelling between 01Feb20 and 30Apr20	For tickets issued on or before 16Mar20, travelling between 01Feb20 and 30Apr20	Rerouting not permitted	New Travel date between 14Apr20-14May20 (inclusive) and between 16Aug20-13Dec20 (inclusive) - fare difference and taxes apply	No	Fare rules apply
Saudia	Saudi Arabia: All domestic flights	04Mar20-15Apr20	Rerouting permitted - fare differences/taxes apply	Rebook later - Cancel booking with the option to keep the value of the ticket, plus any ancillary service charges as credit for future travel, for the same route and class of service without any restrictions to the new date of travel and, for one time only, without collecting fees or the fare difference.	Yes	Refund the ticket without any fees (except for non-refundable taxes)
Saudia	Saudi Arabia: All International flights	04Mar20-15Apr20	Rerouting permitted - fare differences/taxes apply	Rebook later - Cancel booking with the option to keep the value of the ticket, plus any ancillary service charges as credit for future travel, for the same route and class of service without any restrictions to the new date of travel and, for one time only, without collecting fees or the fare difference.	Yes	Refund the ticket without any fees (except for E3 security fees and non-refundable taxes)
SAS - Scandinavian Airlines	China: Beijing and Shanghai - Cancelled flights	29-Feb-20	Rerouting not permitted	31May20	Yes	If flight is cancelled

SAS - Scandinavian Airlines	China: Shanghai and Beijing - voluntary changes	01Mar20-15Mar20	Rerouting not permitted	16Mar20-31Mar20	No	Fare rules apply
SAS - Scandinavian Airlines	Hong Kong - voluntary changes	30Jan20-29Feb20	Rerouting not permitted	31May20	No	Fare rules apply
SAS - Scandinavian Airlines	Philippines - Entry Restriction	31Mar20	Yes	Rerouting to alternate Airline on Original Dates	Yes	Strongly recommended by SAS as options are very limited.
SATA Azores Airlines	Worldwide: All SATA Group tickets, on flights operated by SATA Air Açores and Azores Airlines issued before 13Mar20	All SATA Group tickets issued before 12Mar20	Rerouting not permitted	"Voluntary changes: Rebookings are allowed for new trips with a start date until May 31, 2020 without penalty charge and fare difference. Rebookings for new trips starting after May 31, 2020, can reschedule to start traveling until December 31, 2020. No penalties will be charged, but the fare difference will be charged. The aforementioned changes must be made by May 31, 2020. Involuntary changes: Rebookings are allowed for new trips without penalty charge and fare difference, within 1 year of making your booking. The aforementioned changes must be made by May 31, 2020."	No	For cancelled flight, may exchange ticket for a voucher for future travel. The voucher must be requested by May 31, 2020 and is valid for 1 year from the date of issue.
Shenzhen Airlines	China: Wuhan, Yichang, Xiangyang, and Shiyan	29-Mar-20	Yes	Within 1 year of making your original booking date	Yes	N/A
Sichuan Airlines	All Sichuan Airlines Tickets	31Jan20-28Mar20	Yes	30-Jun-20	Yes	N/A
Singapore Airlines	China, Hong Kong and Macao	24Jan20-31Mar20	Yes	up to/incl 31AUG20	By Request	N/A
Singapore Airlines	India	13Mar20-15Apr20	Yes - fare difference/taxes apply	Unitl 31Aug20	Yes	Full refund for all tickets (including non-refundable tickets)
Singapore Airlines	Worldwide: Travel Waiver Policy for tickets issued on or before 15Mar20 with travel dates up to and including 31May20	Up to and including 31May20	May retain the value of your ticket and extend its validity and rebook at a later date. Travel must be completed by 31 March 2021 - fare difference and taxes apply; changes must be made before 31May20	May retain the value of your ticket and extend its validity and rebook at a later date. Travel must be completed by 31 March 2021 - fare difference and taxes apply; changes must be made before 31May20	No	May retain the value of your ticket and extend its validity and rebook at a later date. Travel must be completed by 31 March 2021 - fare difference and taxes apply; changes must be made before 31May20
SpiceJet	India: All flights suspended between 25Mar20 and 14Apr20 - automatically cancelled with zero cancellation fee and	25Mar20-14Apr20	The credit shell can be used to make another booking after 01Apr20 for the same passenger(s) for travel on o	The credit shell can be used to make another booking after 01Apr20 for the same passenger(s) for tr	No	Bookings will be automatically cancelled with zero cancellation fee and a credit shell will be created for the



	a credit for future travel will be created		r before 28th February, 2021.	Travel on or before 28th February, 2021.		same - The credit shell can be used to make another booking after 01Apr20 for the same passenger(s) for travel on or before 28th February, 2021
Spirit Airlines	Worldwide: Spirit Airlines Network	Existing reservations	Rather than making changes to your existing reservation, visit Spirit Airlines' website to receive your reservation credit and then rebook your preferred trip.	Visit Spirit Airlines' website to receive your reservation credit and then rebook your preferred trip.	No	Voucher for future travel only - must request the voucher directly at <a href="https://customersupport.spirit.com/hc/en-us/requests/new?ticket_form_id=360000135438">https://customersupport.spirit.com/hc/en-us/requests/new?ticket_form_id=360000135438</a>
SWISS	Italy: Bologna, Genoa, Milan, Trieste, Turin, Venice, and Verona	24Feb20-02Mar20	Yes	With any Lufthansa Group (Austrian Airlines, Brussels Airlines, Eurowings, Germanwings, Lufthansa, SWISS, Edelweiss Air) airline until 31Mar20	No	Fare rules apply
Tap Air Portugal	Worldwide: Commercial Policy	19Mar20-30Apr20	Yes - fare difference/taxes apply	Rebooking must be made 24 hours before original departure. New travel must begin by December 31, 2020	No	Fare rules apply
Thai Airways	China: Beijing, Shanghai, Guangzhou, Kunming, Xiamen, Chengdu, Chongqing, Changsha, Zhengzhou, Shenzhen	24Jan20-31Mar20	Yes - fare difference/taxes apply	31Mar20	Yes	Applies to original travel dates between 24Jan20-29Feb20
Thai Airways	Hong Kong	22Jan20-30Apr20	Yes - fare difference/taxes apply	30Sep20	No	Fare rules apply
Thai Airways	"Japan, Taiwan, Singapore, Malaysia, Vietnam 18Feb20"	30Apr20	Yes - fare difference/taxes apply	15Dec20	No	Fare rules apply
Thai Airways	Italy: Rome and Milan 25Feb20	30Apr20	Yes - fare difference/taxes apply	15Dec20	No	Fare rules apply
Turkish Airlines	Iran	23Feb20-31Mar20	Yes - within the same region	Must be rebooked by 31Mar20 - new travel date: within 1 year of making your original booking - for new travel dates after 31Mar20, fare difference and taxes apply.	Yes	Must be processed by 31Mar20
Turkish Airlines	Saudi Arabia - entry restrictions	27Feb20-31Mar20	Yes - within the same region	Must be rebooked by 31Mar20 - new travel date: within 1 year of making your original booking - for new travel dates after 31Mar20, fare difference and taxes apply.	Yes	Must be processed by 31Mar20
Turkish Airlines	China and Hong Kong	31Jan20-31May20	Yes - within the same region	Must be rebooked by 31Mar20 - new travel date: within 1 year of making your original booking - for new travel dates after 31Mar20, fare difference and taxes apply.	Yes	Must be processed by 11Apr20

Turkish Airlines	Tajikistan: Dushanbe - Originating from China, Korea, Afghanistan, Iran or Italy	02Mar20-31Mar20	Yes - within the same region	Must be rebooked by 31Mar20 - new travel date: within 1 year of making your original booking - for new travel dates after 31Mar20, fare difference and taxes apply.	Yes	Must be processed by 11Apr20
Turkish Airlines	Europe: France, Spain, Germany, Austria, Belgium, Holland, Sweden, Norway, Denmark	14Mar20-31May20	Yes - within the same region	Must be same fare class and for up to one year after your original ticket date	Yes	Fare Rules Apply
Turkish Airlines	Worldwide: Tickets issued on or before March 31, 2020	31Dec20	Yes - within the same region	Must be rebooked before departure for flights on/before 28Feb21	No	Fare rules apply
Turkish Airlines	Pakistan: Karachi, Lahore, Islamabad	20Mar20-31Mar20	Yes - within the same region - changes must be complete by 30Apr20	31May20 - changes must be complete by 30Apr20	No	Fare rules apply
Turkish Airlines	Turkish Airlines: Cancellation of Euro 2020, for travel to Italy and Azerbaijan	09-12Jun 2020 Arriving Italy // 15-21Jun & 03-04Jul 2020 Arriving Azerbaijan	Yes - fare difference/taxes apply	30-Jun-20	Yes	N/A
United Airlines	China: Beijing, Chengdu & Shanghai	30Apr20	Yes - fare difference/taxes apply	30Jun20	Yes	N/A
United Airlines	China: Wuhan	29-Mar-20	No - Refund only	Refund Only	Yes	N/A
United Airlines	Hong Kong	30Apr20	Yes - fare difference/taxes apply	30Jun20	Yes	N/A
United Airlines	S. Korea	24Feb20-30Apr20	Yes - fare difference/taxes apply	30Apr20	Yes	N/A
United Airlines	Worldwide: All United Airlines tickets issued between 03Mar20 and 30Apr20 - One-time change fee waived	All ticketed issued between 03Mar20 and 30Apr20	Yes - fare difference/taxes apply	Within 1 year of making your original booking	No	Fare rules apply
United Airlines	Italy: Bologna, Genoa, Milan (Bergamo, Linate, Malpensa), Trieste, Turin, Venice, Verona	27Feb20-30Apr20	Yes - fare difference/taxes apply	For new travel dates after 30Apr20, fare difference and taxes apply	Yes	if flight is cancelled
URAL Airlines	Worldwide: Involuntary Flight Cancellation Policy	All tickets issued before 10Apr20	Yes - fare difference/taxes apply	Re-book to a later date, WITHOUT PENALTY AND SUPPLEMENT: for departure period from 10Apr20 until 30Jun20, or from 01Sep20 until 20Dec20* (Provided the original COS or subclass G in available). ***For the departure period from 01Jul20-31Aug20- WITHOUT PENALTY ANY FARE DIFFERENCE APPLIES	Yes	Refund the full amount for the ticket or accept bonuses for issuing future flights
URAL Airlines	Worldwide: Voluntary Change Policy	All tickets issued before 10Apr20	Yes - ONLY DOMESTIC ROUTES, with a fee for reissuing 1000 rubles for one-way carriage and fare difference/taxes apply; Name Change also allowed	Re-book to a later date, WITH a fee for reissuing 1,000 rubles for one-way transportation: for departure period from 10Apr20 until 30Jun20, or from 01Sep20 until 20Dec20* (Provided the original CO	Yes	Fare Rules Apply; Ticket can be kept open dated

				S or subclass G in available). *** For the departure period from 01 Jul20-31Aug20- re-book with a fee for reissuing 1,000 rubles for one-way transportation + ANY FARE DIFFERENCE APPLIES		
Vietnam Airlines	China, Hong Kong and Macao	28Mar20	Yes	Only penalty fee waived - fare difference/new taxes must be collected - Within 1 year of making your original booking	Yes	If flight is cancelled
Vietnam Airlines	Hong Kong and Macau: Flights between Hanoi/Hong Kong and Hanoi/Macau	28Mar20	Yes	Rebooking to alternate Vietnam flight on original dates	Yes	N/A
Vietnam Airlines	Hong Kong: Flights VN598/VN599 between Ho Chi Minh City and Hong Kong	28Mar20	Yes	Rebooking to alternate Vietnam flight on original dates	Yes	N/A
Vietnam Airlines	Canada: Vancouver - Cancelled flights: VN2034 (TPE-YVR)/VN2035 (YVR-TPE)	01Mar2020 to 31May2020	Rerouting not permitted	Rebooking for China Airlines flight CI032 (TPE-YVR)/CI031 (YVR-TPE) for the same date	Yes	N/A
Virgin Atlantic	" Israel: Tel Aviv suspension "	10MAR20-31MAR20	Rerouting not permitted	01Apr20-30Sep20	Yes	N/A
Virgin Atlantic	Worldwide: Flexibility for customers with tickets issued on or before 19Mar20	Up to and including 31May20	Rerouting permitted - fare difference and taxes apply - Change fee will be waived provided new travel dates are within the permitted travel period.	Complete travel by 30Jun20 - change fee and fare difference will be waived - some conditions apply. For travel after 01Jul20 and before 30Apr21 - change fee waived - fare difference and taxes apply - some conditions apply.	Yes	Only for involuntary changes of 3 hours or more or if the flight is cancelled
Virgin Atlantic	Worldwide: Flexibility for customers with tickets issued 12Mar-31May20	12Mar20-31Dec20	Rerouting not permitted	Rebook for travel up to and including 30Apr21 - fare difference and taxes apply	No	Refund not permitted
Virgin Australia	Worldwide: To or From any country with confirmed cases	Anytime	Yes	30 days from original date of travel	Yes	Can retain ticket as credit for future travel.
Vueling Airlines	Worldwide: All Vueling Airlines Tickets	13Mar20-31May20	Rerouting not permitted	Travel on any other available flight operated by Vueling on the same route	No	Fare rules apply
WestJet	Worldwide: Book with confidence policy - Exception #1: Ticketed bookings made up to and including March 2, 2020	ticketed travel date commences before May 01, 2020	Yes - fare difference/taxes apply	Travel must commence no later than February 28, 2021; changes must be made up to 24 hours prior to original departure date	No	Can retain ticket as credit for future travel - for exchange up to February 28, 2021.
WestJet	Worldwide: Book with confidence policy - Exception #2: Ticketed bookings made on or after March 3, 2020 until April	All ticketed travel dates are eligible for bookings made on or after March 3, 2020 until April 15, 2020	Yes - fare difference/taxes apply	Travel must commence no later than February 28, 2021; changes must be made up to 24 hours prior to original departure date	No	Refund not permitted - Can retain ticket as credit for future travel - for exchange up to February 28, 2021.
WestJet	Worldwide: Updated Cancellation Policy	All existing and newly issued tickets	Not applicable	Not Applicable	Cancel only	Refund not permitted - can retain ticket as credit for future travel - tickets are valid for 13 months from the dep

						Departure date of the first flight on the ticket.
Xiamen Airlines	China: Wuhan	29-Mar-20	Yes	Within 1 year of making your original booking date	Yes	N/A
Xiamen Airlines	China: Xiamen to/from Vancouver - cancelled flights	22Feb20-28Mar20	No	Within 3-7 days of original dates	Yes	Rerouting not permitted
Xiamen Airlines	Italy: Rome - New York City - Rome cancellations (MF849/MF850)	15Apr20 - dates vary	Rerouting not permitted	Subject to availability, rebook to next scheduled flight	Yes	N/A
Xiamen Airlines	China: Entry Restrictions for foreign visitors	On or after 27Mar20	Rerouting not permitted	Before 30Jun20 - change fee and fare difference waived	Yes	N/A
Xiamen Airlines	Worldwide: Involuntary Schedule Change	01Mar20-30Jun20	Rerouting not permitted	Before 30Jun20 - change fee and fare difference waived	Yes	N/A
Xiamen Airlines	China: Missed domestic flight due to Prevention and Control Measures for International Entry	From 26Mar20 and on	Rerouting not permitted	Due to the centralized medical observation or being diagnosed as COVID-19 patient during quarantine (discharge certificates required), may rebook domestic transit flight within 3 days after quarantine or treatment	Yes	For passengers having entered the Chinese border and requiring refund of their partially used tickets, the unused domestic segments will only be refunded the taxes and surcharges.